

energy

Retrofitted over **3,100**
homes with a total annual natural
gas savings of

1.3
million
cubic
meters

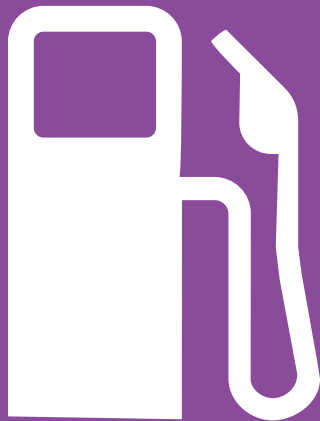


which is the equivalent to a
greenhouse gas reduction of over

2,600
metric tonnes
of CO₂

This is the same as taking over
600 passenger vehicles
off the road, or not using over

1.2
million
litres of
gasoline

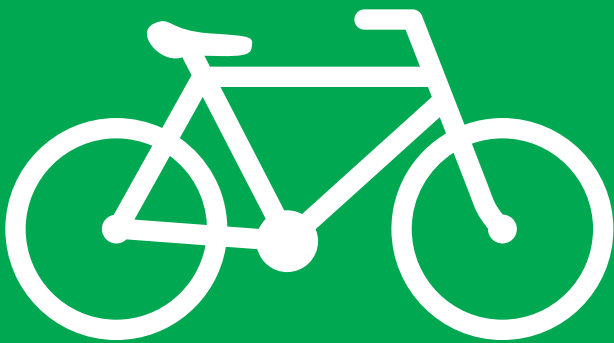


or diverting over **1,000**
tonnes of waste from the landfill!



transportation

During Bike to Work month
in May over **115,000 km**
were cycled by over
1,400 participants



which is the equivalent to a
greenhouse gas reduction of

29
metric tonnes
of CO₂

This is the same as saving over
\$16,000 when compared
to driving



or the amount
of carbon
sequestered by

747
tree

seedlings
grown for
ten years!



a year of connection

We have been making connections since our inception in 1999 – connections to our communities, workplaces, businesses, and each other and ultimately bringing those connections back to the environment in which we live.

Our goal is simple - to lessen our impact, by reducing greenhouse gas emissions through inspired environmental action and positive change. We strive to achieve this by offering individuals, families and organizations in communities across Ottawa and the province practical services, programs and products that conserve energy, and improve environmental health and sustainability.

With our strong connections to advisors, contractors, partners, volunteers and many other supporters, we are concentrating our efforts together to deliver results in three main areas:

- 1 Building Energy Efficiency** - Improving home and building energy efficiency reduces electricity and natural gas use, generates cost savings, and increases indoor comfort.
- 2 Sustainable Transportation** - Using public transit, biking, walking, carpooling or car sharing saves money, boosts productivity, contributes to cleaner air and has increased health benefits.
- 3 EnviroBoutique** – Reducing our overall ecological footprint by selling practical and environmentally-friendly products.

We're pleased to share this year's annual report and highlight the progress we've made in these areas.

through our connections in 2013, we:

SERVED OUR COMMUNITY

Through our relationships with Union Gas, Enbridge Gas, Honeywell (Hydro Ottawa), Ottawa River Power Corporation and Greensaver (Hydro One), we **retrofitted over 3,100 homes** across the province increasing homeowners' or tenant's energy savings and comfort.

We informed over **450 boutique visitors** about green products, electronic waste disposal, biking to work, home energy savings programs and green home renovations.

As an e-waste disposal drop-off centre, we **collected over 5 metric tonnes of e-waste** diverting it from the landfill.

We helped the **Debra Dynes Family House** to expand their existing community garden, creating a sense of community and pride amongst area tenants and providing them with access to fresh local produce.

ENGAGED AND LISTENED

We gathered and assessed over **670 survey responses** as part of the monitoring program for the City of Ottawa's Rural Pathways Shared-Use Policy, helping to determine trail activity usage, trail user interaction and user's perceived level of safety and trail maintenance for the Ottawa Carleton Trailway, Osgoode pathway and Prescott-Russell pathway.

Through our delivery of the the City of Ottawa's Individualized Marketing Pilot Project, Westboro Beach On The Move, we hand-delivered customized transportation information kits to **238 households**, hosted community events, collaborated with local stakeholders and engaged residents online to encourage greater uptake of sustainable transportation options like transit, cycling or walking and to decrease single occupancy vehicle use.

With our membership at HUB Ottawa, we were able to host a **World Café-style stakeholder consultation** with a range of interested individuals and partner groups to discuss sustainable transportation initiatives.

CREATED NEW PARTNERSHIPS WHILE VALUING OLD ONES

We continued our relationship with **Natural Resources Canada** by applying for a licence to deliver federally-approved new housing inspections, including **Energy Star** and **R-2000** which will create business opportunities within the home building industry in Ottawa and Ontario.



As a complement to **Hydro Ottawa's Suite Metering** program, we conducted energy evaluations and surveys of **over 25 residential units in Chateau Vanier's Tower C** Condominium, producing tailored reports for participants outlining tips for increased energy savings and conservation.

As part of our Union Gas and Enbridge Gas low income energy programs, we **strengthened our network** of high quality and customer oriented energy advisors to better deliver our programs to our clients.

EXPANDED OUR REACH



During Bike to Work Month in May, we worked with the City of Ottawa to coordinate more than **20 public outreach events**, delivered cycling toolkits to more than 150 workplaces and encouraged over 1,400 residents (with over

370 being first time bike commuters!) to take up the challenge of commuting to work by bike.

Through our low income energy programs, we started to work in the communities of **North Bay, Sudbury, Renfrew** and **Hawkesbury** while continuing our work in communities across southern and eastern Ontario.

During Sustainable Transportation Week in September, we worked with the City of Ottawa and Vivre en Ville to encourage over **1,300 residents** to pledge to try walking, cycling, transit, carpooling and car sharing, and collaborated with local organizations and businesses to host a street festival in recognition of **International Car Free Day**.

why we did it

TO MAKE ENERGY CONSERVATION ACCESSIBLE

Energy poverty is sadly a reality that many in our communities face – where families spend more than 10% of their income on energy, forcing them to decide between heating their home or buying food.

Our low income energy programs and our partnerships with major utility companies are one way we are reducing energy poverty and bringing energy conservation and savings to everyone in our communities. We deliver home retrofit programs to low income households across Ontario helping families reduce their utility bills by providing services such as draft proofing and sealing, free insulation in areas like attics, and exterior and foundation walls or the replacement of energy heavy appliances.

Pearl participated in the Home Assistance Program, a low income energy program with the Ottawa River Power Corporation.

“So many times we let our thanks go unexpressed. I appreciate so much your consideration of my application for a new refrigerator. My husband (deceased January 28, 2013) and I realized some time ago that our 35 year old fridge had to be replaced. Because of unforeseen circumstances in January, this expense would have been placed at the bottom of my list of priorities. Again, many thanks...”

TO MAKE SUSTAINABLE TRANSPORTATION ACCESSIBLE

With increasing parking pressures and traffic congestion, and numerous studies showing how commuting by bike, transit, carpooling or walking, not only benefits the environment but also reduces stress, enhances productivity and saves money, it makes sense to shift away from driving a car alone.

Our Transportation Demand Management consulting services identifies the right set of measures for organizations or businesses to minimize the need for travel and make sustainable transportation options more viable and accessible for employees and clients.

Bill Stewart, the President of terra20 – a leading eco store dedicated to encouraging healthier, sustainable lifestyles, requested a transportation needs assessment to determine how to facilitate the use of sustainable modes to get to the store.

“When we decided to open our second store in Wellington West, we were seeking ideas for simple things that we could implement in order to support the community’s commitment to sustainable transportation options. The team at EnviroCentre was enthusiastic, knowledgeable and had good ideas. Their research provided us with valuable information and insight into our new community landscape”

thank you

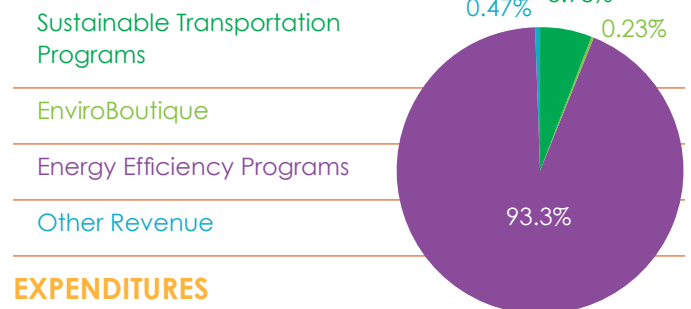
It is only through the many groups of dedicated people that we were able to achieve our goals.

We would like to sincerely thank our staff, board of directors, energy advisors, contractors, and all of our program participants and supporters for making this year a success.

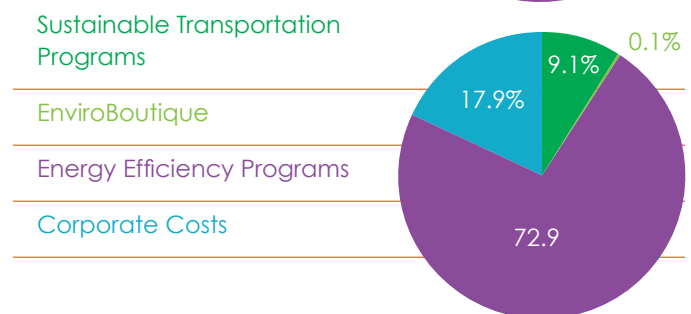
envirocentre

financials

SOURCES OF REVENUE



EXPENDITURES



stay connected

Learn more about what we do on our website: envirocentre.ca

like US
f [envirocentre](#)

follow US
t [@envirocentre](#)

visit US
366 Rideau St. Ottawa, ON

call US
613-656-0100